

PAYMENT METHODS

Payment is made through the authorization server of the Bank's Processing Center using Bank cards of the following payment systems:

- VISA International
- MasterCard Worldwide

When choosing a form of payment using a plastic card, payment for the order is made immediately after its execution. After completing the order in our store, you will have to click on the "Card payment" button, and the system will switch you to the authorization server page where you will be asked to enter the plastic card data, initiate its authorization, and then return to our store with the "Return to the store." After you return to our store, the system will notify you of the authorization results. In the case of confirmation of authorization, your order will be automatically executed in accordance with the conditions specified by you. In case of refusal to authorize the card, you can repeat the payment procedure.

SERVICE RETURN DESCRIPTION

Our guarantee involves a refund if you are unhappy with the services. Please note - we always return only the last payment made, because paying new bills or new tranches implies that you are 100% satisfied with the previous services.

- When paying with cards, cash refunds are not allowed. The return procedure is governed by the rules of international payment systems.
- The procedure for the return of goods is regulated by article 26.1 of the federal law "On the Protection of Consumer Rights".
- The consumer has the right to refuse the goods at any time before its transfer, and after the transfer of the goods - within seven days;
- If the consumer refuses the goods, the seller must return to him the amount paid by the consumer under the contract, with the exception of the seller's expenses on the bank commission;
- To return money to a bank card, you need to fill out the "Money Refund Application", which is sent by the company to the email address upon request and send it along with the attachment of a copy of the passport to nn@emasrussia.ru
- Refunds will be made to the bank card within 21 (twenty-one) business days from the date of receipt of the "Statement on the refund of funds" by the Company.
- To return money from operations with errors, you must apply with a written application and attach a copy of your passport and receipts / receipts confirming the erroneous write-off. This statement must be sent to nn@emasrussia.ru